Doing what's legally possible to create a just world since 1966.



LAW SERVICES

January 2022 - December 2022 Nassau Suffolk Law Services

## ANNUAL REPORT



LSC America's Partner for Equal Justice

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# **ABOUT**Message from our Executive**Director and Board ofDirectors Chair**

Nassau Suffolk Law Services (NSLS) has been a dedicated provider of civil legal services for nearly 60 years and presently stands as one of the largest providers of free legal assistance in the State of New York. As we reflect on our continuous commitment, we acknowledge the strength of our staff and supporters, especially in the wake of these unprecedented times.

The year 2022 marked the start of a new beginning as we continue to work our way out of the COVID-19 pandemic. Our legislators have played an imperative role in setting a new standard by increasing our funding, leading to the growth of several service areas including eviction and consumer debt.

Throughout 2022 we worked to reestablish links to the community that were lost during the pandemic, as so many services our clients relied on shifted their delivery models in response to the pandemic.

Within our organization, the Housing/Eviction Defense unit has seen the most significant increase in size. Issues relating to eviction prevention, Section 8, and topics relating to public housing are tackled by our incredible team. Our top priority is to elevate support to these areas and pave the way for housing stability.

As the eviction moratorium ended on January 15, 2022, we were eager to step back into the courts and provide representation to tenants involved in eviction cases throughout Long Island. With additional funding from the New York State Governor and Legislature, we were able to expand our eviction prevention staff, provide more services in the courthouse, and shift our attention toward rural and less populated geographic areas, such as the east end of Long Island.

NSLS also proactively connected with the community by prioritizing outreach events and focusing on collaborations that strengthened the services we provide.

The exceptional dedication of our staff, volunteers, partners, and donors directly reflects our willingness to face any challenge at hand. Our ability to advocate for clients remains strong thanks to their support.

As we shift our focus toward the future, our aim is to maintain an ongoing commitment to our mission and adhere to our legal values as we strive to create a just world.



VICTORIA OSK, ESQ. EXECUTIVE DIRECTOR



CHRISTINA ROSAS, ESQ. CHAIR, BOARD OF DIRECTORS

#### **Our Board of Directors**

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#### **Our Advisory Council**

The purpose of the Advisory Council is to develop community awareness of and support for the vital programs offered by Nassau Suffolk Law Services. Toward this end, the Council provides assistance in creating and implementing a development plan that will heighten the visibility of Law Services programs, identify funding sources and secure funding, promote fundraising activities, and recruit and involve community volunteers.

> **Chair:** Bradley Siegel, Esq. **Vice-Chair:** Donna DeVita **Secretary:** Shannon Quinn

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## **2022 IN REVIEW**

We are humbled to recognize the dedication and contributions of our diligent staff, Advisory Council, and Board of Directors.

		May 2022
	May 2022	Nancy Green Commitment to Justice Honoree
	<b>Jacob Ivry</b> Commitment to Justice Honoree	May 2022
	May 2022	Pilar Moya Mancera Commitment to Justice Honoree
	<b>Jeffrey A. Seigel, Esq.</b> Commitment to Justice Honoree	May 2022
	May 2022	<b>Jeffrey A. Adolph, Esq.</b> Received Special Recognition in the 2022 Pro Bono Celebration
	<b>Scott Schneider, Esq.</b> Thomas Maligno Pro Bono Attorney of the Year Award	May 2022
	October 2022	Dennis Buchanan, Esq. President's Pro Bono Service Award
	Awarded funds for Eviction Prevention Housing	October 2022
<b>E</b>	Stability November 2022	Awarded Funds by Community Service Society for EDCAP Program
	<b>Amanda Davis, Esq.</b> Leadership in Law	November 2022
	Associate Category	<b>Roberta Scoll, Esq.</b> Leadership in Law Associate Category

### **OUR VOLUNTEER ATTORNEYS**

In 2022, 122 volunteer attorneys made a difference by providing pro bono legal services with our Nassau County Volunteer Lawyer's Project, Suffolk County Pro Bono Project, and Community Legal Help Project by providing legal information, advice and counsel, attorney for a day, or full representation for our clients in need.

Jennifer Abreu Jeffrey Alan Adolf Kevin Agoglia Taneisha Allen Anthony Altimari Victor Ambrose **Howard Arber Richard Artura** Brian Bank Stephen Behar **Roseanne Beovich** Heath Berger Michael Berger Derwin-Mark Bernard Dennis Biancaneelo J'Naia L. Boyd Kevin Bowman Debra A. Brown Dennis Buchanan Michele Capetola Johnson William Cornachio **Dorothy Courten** Nancy DeLea Christopher W. Doelger Jodi Ann Donato Latriece Edwards-Brennan Reason Crysti D. Farra **Michael Fedele Kevin Feeley Richard Feinsilver** Kamini Fox William Friedman Neil Galfunt **Beth Gazes** Stuart Gelberg Laura Gindele Stefani Goldin Steven Ben Gordon **Barry Gross** Alexandra Hakim Wendy Hamberger

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## **OUR PROGRAMS**

#### **Adult Care Facility Project**

assists residents of adult care facilities in matters related to finances, facility conditions, and treatment of residents.

#### **Child Support Project**

represents non-custodial parents in child support downward modifications and add-ons for arrears (Suffolk County only).

#### **Civil Unit**

helps tenants with housing issues, including eviction proceedings and federal rent subsidy issues.

#### **Civil Rights Project**

helps people reintegrate into the community after facing criminal charges by helping them to address criminal history-related civil legal issues. In addition, the project assists transgender, nonconforming, non-binary lowincome people overcome the hurdle or name/sex designation changes, housing and employment discrimination, or denial of benefits.

#### Community Legal Help Project

partnership of legal services providers to provide legal information, referrals, and limitedscope representation to Nassau and Suffolk County residents at public libraries or community centers.

#### Consumer Debt Legal Project

helps people with consumer debt legal issues, e.g. medical & credit card debt.



#### Disability Advocacy Project

assists with appealing Supplemental Security Income (SSI) and Social Security Disability (SSD) application denials.

#### **Domestic Violence Project**

helps Suffolk County survivors of domestic violence in family law matters, including obtaining orders of protection and custody.

#### Education and Disability Rights Project

provides legal assistance to students with disabilities and adults with developmental disabilities who are seeking eligibility and services from the Office for People with Developmental Disabilities (OPWDD).

#### Education Debt Consumer Assistance Program

provides legal assistance to people who are experiencing student debt problems, including unpaid tuition bills, collection actions, and managing federal and private student loans.

## **OUR PROGRAMS** (Continued)



#### **Foreclosure Prevention Unit**

works with homeowners to avoid foreclosure and preserve their homes.

#### **HIV/AIDS Project**

assists people living with HIV and their families on issues affecting public benefits, housing and health care, and with planning for the future through wills, guardianships and advance directives.

#### Independent Consumer Advocacy Network (ICAN)

provides education, information, and advocacy for participants and caregivers in Medicaid managed care and Medicare long-term care programs.

#### Legal Support Center for Advocates

serves as a legal center for advocates from social service agencies, religious organizations, health care facilities, and other community-based agencies.

#### **Mental Health Law Project**

provides legal assistance in civil matters to persons who are severely and persistently mentally ill. This project focuses primarily on issues such as housing, public benefits, health care, and child support.

#### **Public Benefits Unit**

supports the integrity, safety, and well-being of low-income families by maintaining economic stability.

#### **Senior Citizen Law Project**

provides legal representation, advice, and referrals to residents of Nassau County aged 60+ in matters relating to health care, housing, Social Security, and future planning.

#### **Social Work Unit**

helps our most vulnerable clients complete tasks necessary for successful outcomes to their legal cases and address social issues that may be impeding the resolution of their legal issues.

#### Veterans' Rights Project

helps veterans with obtaining veterans' benefits, discharge upgrades, public benefits, landlord/tenant, and family law matters.

#### Volunteer Lawyer's Project/ Suffolk Pro Bono Project

recruits private attorneys to represent people with low incomes without charge. Our volunteer attorneys handle cases ranging from bankruptcies and guardianships, matrimonial matters and wills.

## **MAKING A DIFFERENCE**

#### **Changing Lives**

Over **5500 total cases** closed benefitting **12,110 people** during the period from April 1, 2022 through March 31, 2023.\*

#### 1959 people

prevented from being evicted

#### 290+ people

affected positively on consumer debt matters

#### 141 victims

of domestic violence or elder abuse received legal services

#### 4459 people

prevented from becoming homeless

#### 60 people

affected positively on employment matters

#### 650+ people

affected positively on family law matters

#### 78 veterans

received legal services

#### 240+ people

affected positively on education disability rights matters

#### 106,632 people

received community legal education (via website, email, community trainings, social media)

#### **Money Matters**

#### \$2,062,034

Obtained in back awards and settlements for our clients

#### \$4,843,590

Obtained in savings for our Housing Clients

Protected clients from the imposition of judgments, recoupments and other losses that would have cost them a total of **\$5,794,469**.

\*These numbers are from New York State Interest On Lawyers Account (IOLA) funds fiscal year 04/01/22 to 03/31/23 report which represents all Nassau Suffolk Law Services cases.

## **PERSONAL STORIES**

Our legal services have a direct and positive impact on the lives of those in need on a daily basis. Learn more about how your support helps our community.

#### **Richard's Story**

Richard has worked as a maintenance man for several years through the Corporate Source, a non-profit organization dedicated to providing employment to individuals with disabilities, as well as services to foster their independence. When he first came to Nassau Suffolk Law Services for help, he felt uncomfortable and anxious about a situation that one of his close friends and coworkers put him through. Last year, his friend asked him to cosign a loan for a new car, and he agreed. However, what started as an attempt to help a friend in need soon took a turn for the worse.

"When my friend had the car under his name, he called me and told me he was making the payments on the car at the time. A few days later, he told me he passed the car on to someone else," Richard said. "That other person was supposed to make the payments and maintain the car, but she wasn't doing it either."

A few months later, Richard discovered that the person in charge of the car's maintenance and payments abandoned the car somewhere in New York City, and that he owed about \$11,000 in payments to the lender, which he could not afford. Unsure about what to do, Richard went to his case manager – Jeremy Burwell – from the Corporate Source for help.



Richard, Consumer Debt Unit Client



#### An Advocate's Perspective

Jeremy, a manager of vocational rehabilitation services at The Corporate Source, has worked with Richard for over five years, aiding with Richard's employment and Social Security Disability income. After a conversation with Richard, it became clear that he was not going to meet the bank's demands and that he would need some professional legal assistance. After doing research, Jeremy decided to contact Nassau Suffolk Law Services for help.

Jeremy Burwell, Corporate Source Advocate

#### **An Attorney's Perspective**

When Helen Wrobel, staff attorney in the Consumer Debt Project, took over the case, Richard had already attended his first court appearance. During the following court appearances and legal processes, Helen worked together with Richard and Jeremy with one goal in mind – to keep the case from going to trial or arbitration, or anything where a judge or an arbitrator would render a decision.

"I began trying to show them that this was totally wrong," Helen said. "Even if they were right on the law, they were wrong on the moral equation that Richard, a person who has disabilities, was coerced or fooled or duped into becoming a cosigner of the loan."

Over the course of the case, Helen worked with Richard and with Jeremy to push for a discontinuance. She gathered documents from Richard showing that he receives disability income and how he is an individual with disabilities; she sent it over to the plaintiff to convince them to discontinue the matter, which, ultimately, they did.



Helen Wrobel, Consumer Debt Unit Staff Attorney

## **TESTIMONIALS**

#### **Public Benefits Unit**

#### Former client of Nora Gonzalez

"In your professional work, the greatest recompense is the personal gratification you receive from your clients. As a professional myself, I am acutely aware of this. I also appreciate that your work is largely: 'a labor of love.' My note to you is primarily to give you the thanks you deserve for your help. Please accept our sincere thanks including the kind manner by which you conduct yourself."

#### **ICAN Unit**

#### Former client of Kimberly Bolk, Esq.

"Thanks to Kimberly, my family was able to get through numerous hurdles with our MLTC that had put my mom's home care in jeopardy and essentially placed her at risk of having her necessary home care services interrupted. She came frighteningly close to having been sent to the hospital indefinitely in the height of COVID. Kimberly's knowledge of the managed care system (at macro and micro levels), her ability to quickly and clearly analyze a situation from all angles, her accessibility and responsiveness to our questions and concerns, her professionalism while representing my mom to other parties, and her preparedness and diligence combined with her calming, caring personality carried us through it all over the course of several months. We wound up with a resolution that kept my mom out of the hospital and living safely and independently at home. I can't say enough about her and the direct impact she has had on our family."

#### **Consumer Debt Legal Project**

#### Former client of Maria DeGennaro, Esq.

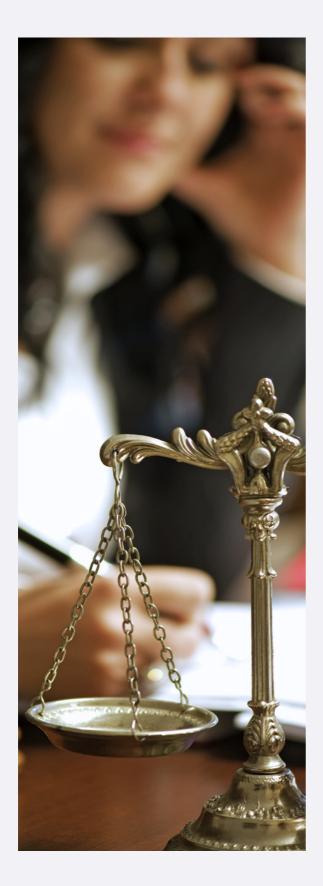
"Since the first time I got in contact with Maria she has done so much to help me. I didn't think I would be able to resolve this issue alone or even with help, I thought it was going to be a long process. Maria was excellent in doing everything to help me and I'm so glad I found this company! I would definitely reach out again if I ever needed a lawyer, everyone here was amazing!"

#### **Name Change Project**

#### Former client of Ellen Hoil, Esq.

"Thank you very much for all the help with my name change process. The more I looked into it on my own, the more daunting the task became. NSLS has not only helped me get the entire process done easily, but in a very fast time and always kept me in the loop. Having to navigate through life being trans can be very difficult at times, but I am forever grateful that this process was one of the easiest thanks to your law office and the people who work there."

## **COLLABORATIONS**



#### Senior Citizen Law Project

NSLS is a member of Nassau County's Enhanced Multidisciplinary Team (E-MDT), which addresses all forms of elder abuse – financial exploitation, physical abuse, psychological abuse, sexual abuse and neglect by others. The E-MDT, which is funded through OVS/VOCA and meets on a monthly basis, brings together entities with unique resources and skills to provide improved and effective cross-systems collaboration and specialized responses, resulting in restored safety and security to older adults on Long Island. We have partnered with Family and Children's Association to provide an elder law attorney to attend the meetings, review and provide consultation on cases that are brought to the team's attention. NSLS also provides legal representation where appropriate.

#### EDRP Collaboration

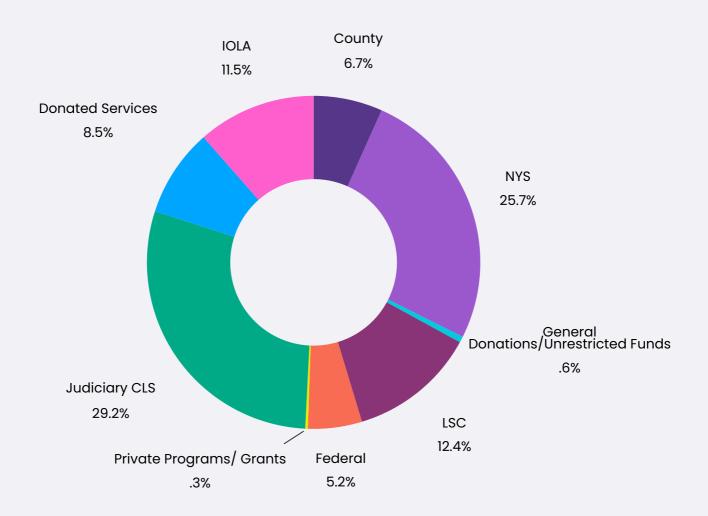
NSLS's Education and Disability Rights Project (EDRP) has developed a partnership with the Women's Opportunity Rehabilitation Center, Inc. (WORC), located in Hempstead, New York, to assist girls under 17 years old who live in that community and who are at risk of involvement and/or are involved in the juvenile justice system. The program, which is funded by the Office of Juvenile Justice and Delinquency Prevention (OJJDP) is designed to "reduce risk factors and promote protective factors for girls who come in contact with the juvenile justice system, and place them on a path toward success, stability and long-term contribution to society." EDRP will provide: 1) advice and counsel to the students in the program regarding general education issues; and 2) advocacy to qualified students in the area of special education.

#### Domestic Violence Subcontracting

Nassau Suffolk Law Services contracts with The Retreat, Inc and Brighter Tomorrows to represent victims of Domestic Violence in Suffolk Family Courts in Central Islip and Riverhead. Clients are served through our Domestic Violence Unit (DV unit) and are assisted in obtaining Orders of Protection, Support and Custody. The DV unit also handles paternity matters as well as abuse and neglect cases brought by Child Protective Services in Family Court. The attorneys and paralegal in the unit work closely with advocates in the respective agencies to bring a fair and just outcome for the victims of Domestic Violence and their families.

## FINANCIALS

#### Revenue



Legal Services Corporation (LSC)	\$1,720,451
Interest on Lawyers Account Funding (IOLA)	\$1,599,313
Judiciary Civil Legal Services (Judiciary CLS)	\$4,061,926
Other Federal Funding (Federal)	\$729,818
Other New York State Funding (NYS)	\$3,577,000
Local County Funding (County)	\$931,886
Private Programs/Grants	\$34,822
General Donations/Unrestricted Funds	\$82,472
Donated Services	\$82,472 \$1,190,688
Local County Funding (County)	\$931,886
Private Programs/Grants	\$34,822
General Donations/Unrestricted Funds	\$82,472

#### TOTAL \$13,928,376

## FINANCIALS

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